

Disabling the Child Lock Feature

Instructions for the following base models:

All Ease 1.0 | 2.0 models

All Ergo 1.0 models

All Ergo Extend 1.0 models

Select Ease 3.0

Select Ergo 2.0 | Ergo Smart Bases with Sleeptracker

Select Ergo Smart Bases with Sleeptracker

(remote serial number beginning with 680024)

Before you begin, please ensure your remote has fresh batteries.

Child Lock Removal Steps

Press and hold FOOT UP and FOOT DOWN buttons together for approximately three (3) seconds. The remote backlight will flash twice. When the backlight light goes away, the remote is no longer in Child Lock. The remote and adjustable base will work normally.

At times the remotes can get stuck in a limbo state between locked and unlocked. In that event please use the Activate Lock steps below, then repeat the Deactivation Steps.

Child Lock Activation Steps

Press and hold HEAD UP and HEAD DOWN buttons together for approximately three (3) seconds. The remote backlight will flash twice. When the backlight light goes away, the remote is in Child Lock. Then repeat steps above to unlock the remote.